Work Package (Project)	Description	Confidence Level	End date**
Chip & Pin	Chip & Pin is required to be rolled out across all customer payments service areas in Havering, in order to stop any fraudulent transactions being able to be made.	Green	31/07/2018
Microdec Server Upgrade	Support the implementation of RPM training database, and also the implementation/upgrade of current RPM Recruitment System.	Red	31/08/2018
Upgrade to ESRI ARCGIS at Newham	There is a requirement to upgrade the ESRI ARCGIS software, replacing LocalView with Portal and ARCGIS Online.	Amber	31/07/2019
LBN Library Netloan Implementation	To implement a new business software application in the Library Service to manage to process of booking PC use and also for printing; this system will be used by library users. The new NetLoan system (supplied by Lorensbergs Ltd) will replace the existing MyPC and PaperCut systems.	Green	11/07/2018
Libraries System Replacement (LLC)	This project is affecting both Havering & Newham. However, Havering are no longer the lead borough for this project (of 17 boroughs) and handover from Havering to Sutton will be managed by Alexis Wainwright. Alexis is representing Havering on the LLC Board during the transfer. Caroline Rae is the best point of contact at the moment on the Newham side. The New Library Platform system is to be procured through the LLC and ICT will need to be involved in this project as there are IT dependencies. Liz Dixon to own until the procurement process has been completed then it will be assigned to a PM. Alexis is looking to widen scope to replace some other equipment within the libraries - needs investigating/discussing further.	Green	31/03/2019
East Ham Town Hall Refurbishment	Currently planning the re-requisite works required before any works can commence with the creation of the new Registrars offices. Asbestos removal programme in the Town Hall Basement has been completed. Now a phased approach to complete ICT work for comms room and associated network cabling etc., also dependencies have been identified with services restrictions. Part of a 3 year programme.	Green	31/12/2019
Virtual Schools for Barking & Dagenham (CLA Live - Phase 2)	Phase 2 - Development work for roll out to other Authorities was done but it never went live - B&D are now interested in this software but it would need development and UC resources before it can go live. It was agreed that Jay would liaise with the customer to define service requirements, resources and to discuss the Azure environment with them.	Green	31/07/2019
Virtual Parking Permits - LBN	Parking permits are not immediate; permits are manually produced with much paperwork involving high number of staff.	Amber	31/12/2018
ICT Orders Process	Havering and Newham currently have separate processes for ordering ICT goods. There needs to be a processes across both Councils, that conforms to single, unitary process for ordering ICT goods that is simple and easy for customers to use.	Grey	31/12/2018
Relocation of Network Telecare Team	Network telecare team is currently based in Holden Point (Sheltered Accommodation block). The team is managed by Housing, and they have expanded to the extent they cannot function properly form this site. Housing would like to relocate the telephone networks team from Holden Point to 2nd floor Bridge House. This is a 24 hour service that accommodate 30-35 staffand relocation should ideally happe before end March 2018. The project is to relocate the Jontek system and associated telephone lines to the new location as and when Housing are ready to migrate.	Grey	28/09/2018
Hosting AECMIS via Plus Business	Newham Adult Learning Service have decided to go with Plus Business to host the AEC MIS which is currently on site at LBN. Plus Business are the system supplier. Technical details from "Plus Business" have been provided, to ensure correct technical configuration is undertaken by oneSource prior to switch over. The 'Go Live' for AEC MIS etc. hosting will be subject to checks & testing and a date that is suitable to you and colleagues. NALS would only need to be without access to the AEC MIS for 1 day.	Amber	03/08/2018
Home Office transactional biometric visa applications	To ensure IT, equipment and kiosks are up and running in 3 of our libraries (East Ham, Stratford and Canning Town) by providing the appropriate infrastructure to fulfil all of the Home Office service requirements, so that by 15 October 2018 customers can attend the library sites for ID checks and provide their biometric information and supporting evidence. Society of Chief Librarians has been successful with the tender for biometric visa applications from the home office. Newham was involved with this tender and subsequently will now be required to place biometric self-service kiosks (likely to be 2) and document scanning desktops in 3 of our libraries (East Ham, Stratford and Canning Town).	Green	31/10/2019
LBN RMS Service Improvement	The current business processes do not allow the required budget transparency or accountability- produce poor repair service outcomes (low tenant satisfaction, high abortive call rates, high average repair costs)- result in high call volumes but low satisfaction with the ROC - result in low income collection rates for rechargeable repairs	Green	31/03/2019
Virtual School - CLA Live - Project Planning 2018-2019	Improve UI/ UE of an application in it's various versions (CLA Live)	Green	01/12/2018
Corporate Complaints & FOI Solution	a) the current bespoke CRM system was tailored for Complaints in April 2015 but did not include Stage 3 or the Ombudsman; Members Enquiries were levered in as an after-thought; the system is inflexible / insufficiently comprehensive; and the costs of any enhancements are prohibitive staff across the council do not use the system effectively and data entry is often inaccurate or incomplete A module was built on the CRM system for FOIs and EIRs but this was never used and these are manage via an excel spreadsheet.Creating reports is a slow cumbersome and manual process	Grey	01/12/2018
LBN CSC Recruitment Microsite	Development of a micro site to enhance childrens social care recruitment oneSource ICT are required to co-ordinate and assist. Attend meetings and coordinate ICT activity Purchase Domain name Setup DNS records set for email and website.	Amber	29/07/2018
Early Start Website Migration	Early Start, an EBU, as part of the process of spinning out had a website built and maintained by Reading Room. They are unhappy with the service received& are looking to move over to a new company, Respond IT, to host and maintain the site. Jay Tailor is our contract manager and has been part of the previous project from the start, we need him to help us with the transition from the existing company to the new one. Please could this be assigned to him.	Amber	25/09/2018
Infrastructure Modernisation Programme	Both councils have a similar mix of incompatible systems, end of life hardware and poorly deployed applications that need to be refreshed to ensure the aim of the programme is successfully met.	Amber	30/11/2019
Newham- Corporate Telephony	Newham- Cisco Replacement with SfB Voice - The telephony support contracts for corporate and call centre expire in February 2019. This project is to establish the most expedient manner to mitigate this issue.	Green	28/01/2019
Havering - SfB Voice Upgrade	Havering - SfB Voice Upgrade	Green	28/09/2018
Contact Centres Telephony Refresh	Contact Centres Telephony Refresh	Green	28/02/2019
Exchange Online	Migrate Havering and Newham Corporate Exchange accounts to Exchange Online	Green	07/02/2019
Application Compatibility Testing	A key source of Risks and Dependencies throughout the Infrastructure hinge on application compatibility. A separate project to ensure comprehensive testing is initiated will act as mitigation to the aforementioned.	Green	28/09/2018
Windows Server 2008 Upgrades	The current server estate contains many running Windows 2008, this is nearing the end of the support cycle from Microsoft (2020). As such all servers are to be updated.	Grey	01/03/2020
MDM Intune	Currently the MDM solution used by both organisations doesn't meet requirements and had an expiring license.	Red	07/02/2019
WiFi	Staff cannot consistently connect to corporate wifi and therefore have limited access to business systems whilst work in a mobile environment.	Green	31/07/2018
BYOD/ Maraki Deployment	BYOD/ Maraki Deployment	Grey	31/07/2018
Blackshield Replacement & RAP Replacement	To replace Blackshield with suitable 2FA product compatible with the UAG and Datacentre choices. Update Remote Access for BYOD for to reduce and/or eliminate costs i.e. Blackshield spend, SMS Cost, UAG cost (licenses/servers) etc. This will also reduce support costs at service desk (UAG support) and improve user experience.	Green	31/12/2018
Appv5 - upgrading applications from Appv4	App-v 5 needs to be rolled out to all clients creating one resilient app-v 5 system and decommissioning App-v 4 (on clients & Servers) Document app-v 5 set up and set up on Scom, backups, SMDB etc. and create standards for app-v 5 packaging consolidation. Ensuring that App-v 5 packages work on all new operating systems i.e. Win10.	Amber	28/11/2018
FSLogix	Unable to deploy App-V 5 package to the RDSH environment due to a known bug with App-V 5 with UE-V (profile management solution) on RDSH.	Green	31/07/2019
RDSH Hardware Upgrade	0	Green	28/09/2018
LGFL Circuits (ISP, Express Route)	LGFL Circuits (ISP, Express Route)	Green	28/07/2018
DMZ Migration	DMZ Migration	Green	01/11/2019
ICLipse	Hardware needs upgrading from Windows Server 2008 as this will soon be out of support. Document management software needs upgrading to latest release. Public access will also be upgraded.	Green	01/11/2018
Secure Email - Trend Solution	Secure Email - Trend Solution	Grey	01/11/2019
Windows 10 Build Optimisation	Ensuring optimal and efficient structuring of the new Windows 10 OS.	Grey	01/11/2019
SQL Upgrade (2016)	SQL Upgrade (2016)	Grey	01/11/2019
SharePoint Migration	Migrate SharePoint 2007 to SP2013 at Newham as Windows 2003 servers are no longer supported. Also providing the relevant comms and training to staff.	Green	06/08/2018
Language Shop	SLA agreement for the Language Shop to be prepared based on the current ICT service. This includes a full ICT Infrastructure, hardware, software and telephony, access via RAP and Corporate systems.	Green	31/08/2018
Security	0	Green	30/06/2018
Records Management	To comply with data protection law and data management best practice. Linked to GDPR, need to hold minimal amount of data as necessary.	Amber	04/06/2018